

Message

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**From:** Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=JAMES.HANCHETT]  
**Sent:** 12/28/2011 4:16:31 PM  
**To:** 'Mary Wiseman' [marym@oit.umass.edu]  
**Subject:** RE: Phone Install

Thanks,

Jim

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**From:** Mary Wiseman [mailto:marym@oit.umass.edu]  
**Sent:** Wednesday, December 28, 2011 11:11 AM  
**To:** Hanchett, James (DPH)  
**Subject:** RE: Phone Install

Hi Jim, well the work order is on hold. Graeme just talked to me about it. I did not know that the cable is not terminated to the jacks so Rick Grant will be working with Facilities to have the wiring completed (and pay for it) and once that is done, I can get the phones/analog line installed so it may be a while.

Sorry about that. Once I hear anything I will let you know.

Mary

**From:** Hanchett, James (DPH) [mailto:james.hanchett@state.ma.us]  
**Sent:** Wednesday, December 28, 2011 10:40 AM  
**To:** 'Mary Wiseman'  
**Subject:** RE: Phone Install

Thank you,

Jim

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**From:** Mary Wiseman [mailto:marym@oit.umass.edu]  
**Sent:** Wednesday, December 28, 2011 10:36 AM  
**To:** Hanchett, James (DPH)  
**Subject:** RE: Phone Install

Great!

Also, 5-5992 will be upgraded to a 4220 phone at no charge. This is due to the phone upgrade project, any time we are moving 601 phones we are automatically upgrading them if they have not been upgraded yet.

I will email you a copy of the work order at some point today.

Mary

**From:** Hanchett, James (DPH) [<mailto:james.hanchett@state.ma.us>]  
**Sent:** Wednesday, December 28, 2011 10:19 AM  
**To:** 'Mary Wiseman'  
**Subject:** RE: Phone Install

4-1-16 will be the fax line

4-1-17 will be 5-5992

4-1-19 will be new phone

Thanks,

Jim

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**From:** Mary Wiseman [<mailto:marym@oit.umass.edu>]  
**Sent:** Wednesday, December 28, 2011 9:40 AM  
**To:** Hanchett, James (DPH)  
**Subject:** RE: Phone Install

Hi Jim, we still need to do a work order for the circuit that was installed. It will be set up the same way as these, TF0100.

I cannot find Rm N449, can you give me the jack number?

Thanks, Mary

**From:** Hanchett, James (DPH) [<mailto:james.hanchett@state.ma.us>]  
**Sent:** Wednesday, December 28, 2011 8:21 AM  
**To:** 'Mary Wiseman'  
**Subject:** Phone Install

Hi Mary,

I tried to do this online but I don't have the proper account number. This work will be charged to WMass Public Health Account TF0100. We need a phone moved from Morrill 1 N224 to N449 Phone Number is 5-5992 jack number 2-1-17. We need a new phone and line installed in N449 the Ericsson 4220 is what we have now and a phone line for a fax installed in N449.

Thank you,

Jim Hanchett TUG Rep  
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